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Combating Human Trafficking in Aviation: What can Cabin Crew do about it?

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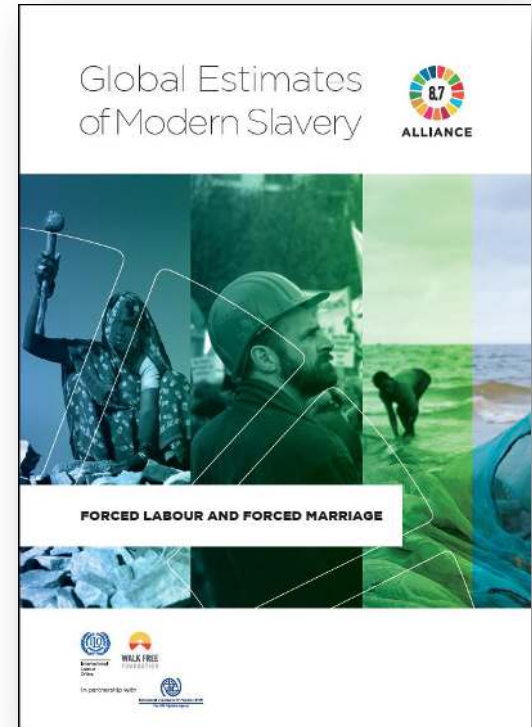
What is human trafficking?

- Trafficking of persons is form of modern day slavery
- Involves trading of human beings for purposes of exploitation



What is human trafficking?

- 24.9 million people in forced labour in 2016
- Human trafficking ranks 2nd only to drug trafficking profit
- 1st step is increasing awareness
- 2nd step is training aviation personnel





Why is ICAO involved in the issue?

- ICAO is specialized UN agency
 - actively contributes to 2030 Agenda for Sustainable Development
- Worked in collaboration with OHCHR to develop new guidance material
- Serves as a stepping stone for cabin crew training at individual airlines





Why is ICAO involved in the issue?

- Joint ICAO-OHCHR *Guidelines for Training Cabin Crew on Identification and Response to Trafficking in Persons*
- Provides States and operators with training framework and topics
- Focuses on identification and response to trafficking
- Aimed particularly at role of cabin crew





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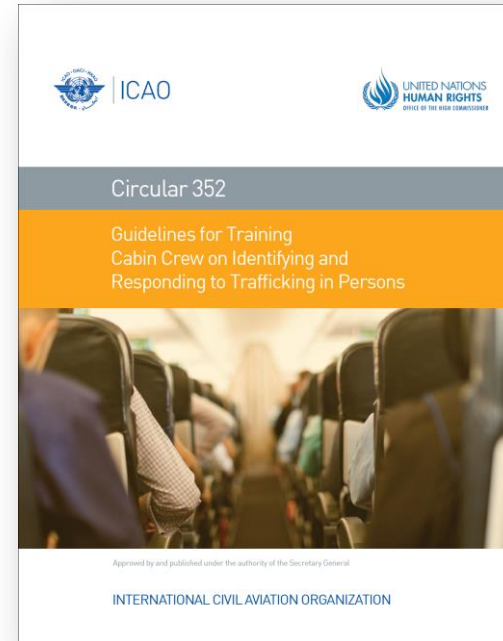
ICAO Cabin Safety Group (ICSG)





Overview of guidelines

- Foreword
- Introduction
- Trafficking in persons
- Regulatory considerations
- Operator policy & procedures
- Cabin crew training
- Sample training programmes



What can States do to help?

- CAs should require operators to develop policies, procedures, training and guidance for employees
 - raise awareness on trafficking in persons
 - appropriate responses
- If State has other agencies that mandate or provide training
 - CAA should leverage partnerships and collaborations
 - support, update and renew current initiatives
- Use guidelines as basis for training programmes
 - for cabin crew and other aviation personnel





What can operators do to help?

- Aviation is one of primary modes of transportation utilized by traffickers
 - making it a likely for crew to come face to face with victims or perpetrators
- ICAO recommends that each air operator develop set of dedicated
 - policies, procedures and reporting protocols for when such encounters occur
- Specialized training should be provided to cabin crew
 - first point of recognition onboard
 - along with flight crew (first point of reporting to law enforcement)

What can operators do to help?

- Sky Regional was 1st airline to implement joint flight-cabin crew training
 - based on ICAO-OHCHR guidelines
 - to identify & respond to suspected cases of human trafficking on board





Cabin crew response to trafficking

- Cabin crew are in unique situation
- They can observe passengers over a certain period of time
 - allowing them to use observation skills to identify potential victim of trafficking
- Training already covers expected cabin crew reactions in various situations
 - from emergency situations to security threats
 - and appropriate responses expected





Cabin crew response to trafficking

- If cabin crew suspect case of trafficking in persons on board
 - proper assessment of situation is needed before initiating response
- Cabin crew should look for key indicators
- Indicators can help cabin crew with assessment, such as
 - passengers who avoid eye contact and social interaction
 - who are not in control of their travel documents
 - who are not wearing appropriate clothing for their destination



Cabin crew response to trafficking

- Role of cabin crew should be limited to
 - observing the situation
 - initiating non-threatening conversations with suspected victims
 - gathering information
 - reporting concerns to Captain
- Captain will ultimately decide if law enforcement needs to be alerted





Cabin crew response to trafficking

- Suspected cases of trafficking in persons are dealt with by law enforcement
- Cabin crew should not confront suspected traffickers or try to rescue victims
 - this may do more harm
- This notion is reflected in concept of “Do No Harm”
 - to ensure that potential victim is not further jeopardized
 - to safeguard crew and passengers





Content of cabin crew training

- Overview of trafficking in persons
 - elements of trafficking, including legislation or national regulations
 - why trafficking happens, including description of victims & traffickers
 - difference between trafficking & smuggling
 - types of trafficking
- Indicators
 - general indicators
 - in-flight specific indicators
- Operator policy
- Procedures
 - cabin management
 - concept of “Do No Harm”
 - communication & coordination between cabin & flight crew
 - reporting

Recurrent cabin crew training

- Any changes to legislation or national regulations
 - related to trafficking in persons
 - which impact cabin crew members' duties & responsibilities
- Any changes to operator's policy & procedures
 - related to trafficking in persons
- Case studies
 - occurrences which may have happened at operator
 - or other operators on this issue
- References to agencies dealing with trafficking in persons
 - and useful information, such as websites or publications



Going beyond the cabin

- Although content of guidelines is for cabin crew
 - issue of trafficking involves several stakeholders
- Training should be aimed at
 - flight crew
 - airport personnel
 - different transportation stakeholders
 - i.e. trains, buses, cruise lines





Bringing all the stakeholders together

- ICAO-OHCHR Joint Forum on Combating Trafficking in Persons in Aviation
 - with the theme “*Eradicating Human Trafficking – Aviation’s Contribution to Ending a Global Problem*”
- Geneva, Switzerland on 28 May 2018
- www.icao.int/meetings/HTForum2018





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