

# The Expectations of Professionalism

Panel Discussion:

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# Why Discuss Professionalism?

Professionalism Drives Safety

# Defining Professionalism

- Common to define it as a list of attributes, such as
  - Mentor, accountable, responsible, good communicator, leader
- Performing the same as you would if you're being watched
- Possessing both the hard skills (aircraft control) and soft skills (attributes and personality)

# Hazardous Attitudes

The five hazardous attitudes that can compromise decision-making and safety:

- Anti-authority
- Impulsivity
- Invulnerability
- Macho
- Resignation

# Using Threat Error Management to Manage Professionalism

- Borrowing from a model flight crews use to manage safety on every flight, we can manage threats to professionalism
  - Anticipate threats
  - Trap errors
  - Prevent undesired aircraft states

# Threats to Professionalism

- Automation Induced Complacency
  - Balance use of complex automation with manual flight path management
- Repetition Induced Complacency
  - Prevent expectation bias and procedural comfort
- Wasting Mistakes
  - Learn from and share our mistakes

# Threats to Professionalism

- Failures in Dynamic Risk Mitigation
  - Recognize when successful mitigation can lead to increased risk
- Schedules/Fatigue/Commuting
  - Understand FRMP, Part 117, develop safe commuting and rest habits
- Too Many Procedures
  - Availability of data

# Today's Training Environment

Managing experience while expecting  
professionalism